

# bunn leisure's pre-owned caravan warranty

We pride ourselves on the aftersales care that you will receive when becoming a holiday home owner.

## standard warranty

Once you take over ownership of your holiday home, you will enjoy 6 months peace of mind on parts and labour, subject to fair wear and tear. The warranty will cover all aspects of the holiday home, from structure to internal fittings.

## additional warranty

The structure of the caravan will enjoy an additional 6 months warranty.

## exclusions

- Fair wear and tear that reflects the age of the holiday home and its status as pre-owned.
- Accidental or malicious damage - Damage as a result of a fire, condensation, or damage of any kind caused by a third party.
- Damage as a result of misuse, alterations, or negligence.
- Damage to fixtures and appliances, which do not form part of the original specifications.
- Failure due to incorrectly connected electrical appliances.
- Replacement of parts that reach the end of their effective life through age or use.
- Damage from frost/freezing as a result of not having the holiday home drain down by a qualified competent Bunn Leisure engineer.

## conditions

- You must formally report and receive written confirmation of a claim within the warranty period.
- Any parts or components must only have been used in the manner of which it was designed, and were not altered.
- Any work must only be undertaken by an authorised and qualified tradesperson.
- The warranty applies to the purchaser only and is not transferable.
- We reserve the right to alter specifications or supply alternative parts if original components are no longer available.
- We reserve the right to alter or amend this warranty at any time.

## drain down service

We offer a Winter Drain Down Service to all our customers, which is carried out by a competent Bunn Leisure engineer, full details can be given on request.

## aftersales

To make a claim under the warranty, please contact our aftersales administrator:

**e:** [sueseymour@bunnleisure.co.uk](mailto:sueseymour@bunnleisure.co.uk) **t:** 01243 608404

**e:** [annieirwin@bunnleisure.co.uk](mailto:annieirwin@bunnleisure.co.uk) **t:** 01243 608419

## your legal rights

You have legal rights under UK law governing the sale of consumer goods. This warranty does not affect your legal rights.